



# Cultural Competency for the Outpatient Setting

Friday, August 25, 2017  
10 a.m. - 3 p.m.

**Location:**

Cumberland County Partnership for Children  
351 Wagoner Dr # 200  
Room 2328 - Multipurpose Room  
Fayetteville, NC 28303

## Target Audience

All healthcare professionals who work in the outpatient setting, and those seeking PCHM designation.

## Program Description

The Institute of Medicine's report and the National Standards for Culturally and Linguistically Appropriate Services (CLAS) recommend a multilevel approach that enhances the cultural competence of healthcare providers and systems. Providers and organizations need to adopt practices that increase their awareness of the cultural needs of their patients and how they can integrate cultural competence into their provision of care which in turn can lead to enhanced patient health outcomes.

This workshop is designed to increase the knowledge, skills and awareness of primary care nurses in cultural competence in order to support the delivery of excellent patient care regardless of the patient's cultural background. In addition, the workshop will provide an enhanced understanding of social determinants of health in order to enhance the healthcare professional's ability to improve individual and population health and also to advance health equity.

## Objectives

- Define cultural competence
- Connect the relationship between patient's/population's experience and impact of environment on health
- Integrate cultural competency to obtain information of social determinants of health

## Speaker

**Brigit Carter, PhD, RN, CCRN**, Associate Clinical Professor, Director, Accelerated BSN Program, Academic Coordinator and Project Director for the Academy for Academic and Social Enrichment and Leadership Development for Health Equity Program, Duke University School of Nursing, Durham, NC

## Agenda

9:30 a.m. - 10 a.m.	Sign in/Coffee
10 a.m. - 11 a.m.	Cultural Competency
11 a.m. - 12 p.m.	Social Determinants of Health
12 p.m. - 12:45 p.m.	Lunch- Provided
12:45 p.m. - 1:45 p.m.	Integrating Cultural Competency to Obtain Information about Social Determinants of Health
1:45 p.m. - 2 p.m.	Break
2 p.m. - 3 p.m.	Case Studies
3 p.m.	Adjourn

## Fee

\$69 if payment and registration is received by August 11, \$79 thereafter

Group discount for 3 or more who are registering on one form of payment at the same time: \$62/\$71

*SR-AHEC requires full payment for all registrations prior to the program date. We no longer accept purchase orders or supervisor's approval signatures in lieu of payment. Access to workshop materials and handouts cannot be released until payment is received. Early and regular rates will be determined by the date of receipt.*

## Credit

CNE: 4.0 Contact Hours, CNE will be awarded to participants who attend 90% of this activity.

Southern Regional AHEC is an approved provider of continuing nursing education by the North Carolina Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation. Any conflict of interest from the speaker will be announced at the beginning of the event.

CEU: .4 CEUs awarded to participants who attend 90% of this activity.

NCBPTE Contact Hours: 4.0 contact hours will be awarded to participants who attend 100% of this activity.

As part of the NC AHEC system, SR-AHEC is an NCBPTE approved provider of continuing competence with regards to activities directly related to physical therapy.

Dental Credit Hours: 4.0 Participants must attend 100% of program time to receive credit.

For more information on North Carolina Dental CE requirements visit the North Carolina State Board of Dental Examiners (NCSBDE) at: <http://www.ncdentalboard.org>

The North Carolina Area Health Education Centers are an ADA CERP Recognized Provider. ADA CERP is a service of the American Dental Association to assist dental professionals in identifying quality providers of continuing dental education. ADA CERP does not approve or endorse individual courses or instructors, nor does it imply acceptance of credit hours by boards of dentistry. Concerns or complaints about a CE provider may be directed to the provider or to the Commission for Continuing Education Provider Recognition at ADA.org/CERP.

The North Carolina Area Health Education Centers designates this activity for up to 4.0 hours of continuing education credits.

**Disclaimer** - Dental Institutions providing dental education have an obligation to disseminate new knowledge related to dental practice. In doing so, some information or presentations may include controversial materials or commercial references. The Southern Regional AHEC office acknowledges that there is potential risk to participants using limited knowledge when incorporating new techniques and procedures into their practices, especially when the continuing education program has not provided them with supervised clinical experience in the techniques or procedures to ensure that they have attained competence. Sponsorship of continuing education courses by the Southern Regional AHEC office does not imply endorsement of a particular philosophy, product or procedure by this institution.

**Disclosure** - In accordance with the ADA CERP Standard V., everyone involved in planning or presenting this educational activity will be required to disclose any relevant financial relationships with commercial interests and this information will be made available to participants at the start of the activity. As a continuing education provider, the Southern Regional AHEC office is responsible for ensuring the content, quality and scientific integrity of all continuing dental education activities for which credit is provided. The Southern Regional AHEC office is also responsible for taking steps to protect against and/or disclose any conflict of interest of the faculty/instructors presenting those courses.

ACPE Hours: 4.0

ACPE# 0046-9999-17-172-L04-P/T

**Disclosure:** Southern Regional AHEC adheres to the ACPE policies regarding commercial support. Disclosure of faculty/planning committee members and commercial relationships will be made known of the activity. Speakers are expected to openly disclose a discussion of any off-label, experimental or investigational use of drugs or devices in their presentations.

*In collaboration with UNC Eshelman School of Pharmacy.*



The University of North Carolina Eshelman School of Pharmacy is accredited by the Accreditation Council for Pharmacy Education as a provider of continuing pharmacy education. To receive CE credit, attendance must be acknowledged at the registration desk upon arrival at the program. Statements of credit will be uploaded to CPE Monitor within 4-6 weeks of completion of program. Participants will have access to print CE certificates from their CPE Profile under CPE Monitor.

Participants must attend 100% of program time to receive credit. Parital credit will not be rewarded.

### **Substitutes/Refunds/Transfers**

Participants who register for the program and are not able to attend, may:

- Send a substitute;
- Cancel 48 business hours before the program and receive a voucher for 100% of the registration fee for use at a future SR-AHEC program; or
- Cancel 48 business hours before the program and obtain a refund for 70% of the registration fee.

Cancellations less than 48 business hours before the program are non-refundable. Participants who register for a program and do not attend will forfeit the full amount of the program registration fee.

### **Contact**

Andrea Novak, PhD, RN-BC, FAEN, Administrator of Nursing, Allied & Public Health Continuing Education  
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# Registration Form

Form may be duplicated.

Cultural Competency for the Outpatient Setting

CASCE #52265/ AH170825

**Phone:** 910-678-7226 **Fax:** 910-323-0674

**Online:** <http://www.aheconnect.com/ncahec/eventdetail.aspx?EventID=52265>

**Mail:** SR-AHEC, Attention Registrar, 1601 Owen Drive, Fayetteville, NC 28304

Circle one: Dr. Mr. Mrs. Ms.

Name \_\_\_\_\_ Last 4 digits of SS# \_\_\_\_\_

Certifications/Degrees \_\_\_\_\_ Specialty Area \_\_\_\_\_ Are you an NCC? \_\_\_\_\_

Employer \_\_\_\_\_ Job Title \_\_\_\_\_

Work Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

Home Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

Phone (work) \_\_\_\_\_ (home) \_\_\_\_\_

A valid email address is needed for program communications. The secondary email will only be used if your primary email replies as "undeliverable."

Email (primary) \_\_\_\_\_ (secondary) \_\_\_\_\_

Do not send email announcements of upcoming SR-AHEC programs.  Do not share my information with participants and/or exhibitors.

Special Needs / Food Allergies \_\_\_\_\_

## Payment Information

Check (Make payable to SR-AHEC)

Mastercard / Visa # \_\_\_\_\_ Expiration Date (mm/yy) \_\_\_\_\_

Name on Card \_\_\_\_\_ Signature \_\_\_\_\_

*The handouts for the program will be provided online through MyCE located on the SR-AHEC website: [www.sr-ahec.org](http://www.sr-ahec.org). Early registration is encouraged, as full access instructions will be sent with registration confirmation via e-mail.*

*For Continuing Education References concerning inclement weather, tobacco-free campus and ADA requirements, please go to: <http://sr-ahec.org/ContinuingEd/CE.html>*

**Office Use Only:** Check Auth # \_\_\_\_\_ Date \_\_\_\_\_ From \_\_\_\_\_ Amount \$ \_\_\_\_\_

SR-AHEC.org  
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