



**A Preparatory Course  
for Case Management  
Certification**

Tuesday & Wednesday,  
November 14 -15, 2017  
8:30 a.m. - 4:30 p.m. (11/14)  
8 a.m. - 4 p.m. (11/15)

Location:  
Fayetteville, NC (exact location TBD)

## Who Should Attend?

Registered nurses, other health care professionals, and those who are interested in case management certification.

## Program Description

The program this course is appropriate for those pursuing the ANA or ACM credential. The content is also appropriate for those who are seeking a basic course in case management practice. The material covered is based on feedback from previous attendees as well as CCMC's list of content areas and is updated every four months.

The course includes:

- A 300-page manual with resources for further self-study;
- Overview of the CCM process and exam;
- Intensives in core concepts, public benefits, and workers' compensation;
- 130+ sample exam questions; and
- Self-assessment design.

## Objectives

- Obtain knowledge of concepts related to case management practice, in addition to the essential knowledge areas for case management practice as identified by the CCM Commission and national standards;
- Describe the process for the CCM credential; and
- Gain insight and resources for any further self-study needs for the CCM exam.

## Agenda Topics

### Day 1

- 8 a.m. Registration
- 8:30 a.m. -Professional Development and the CCM  
-Intensive: Case Management Concepts  
-Skills for Effective CM Practice  
-Outcome and Quality Management  
-Legal, Legislative and Ethical Issues
- 12:15 p.m. Lunch
- 1 p.m. -Sample Questions  
-Intensive: Public Sector Benefits  
-Levels and Settings of Care  
-Community Resources
- 4:30 p.m. Adjourn for the Day

### Day 2

- 8 a.m. -Registration  
-Private Sector Benefits  
-Life Care Planning  
-Intensive: Occupational Health, Workers'  
-Comp and Disability Management
- 12 p.m. Lunch
- 12:45 p.m. -Sample Questions  
-Laws and Resources for the Disabled  
-Sample Questions  
-Psychosocial Impact of Illness and Injury  
-Complementary and Alternative Medicine  
-Behavioral Health  
-Sample Questions
- 4 p.m. Adjourn

## Program Speaker

Sandra Lowery, RN, BSN, CRRN, CCM, CNLCP is President of CCM Associates, an independent case management firm. Sandi has worked as an independent case manager, case management consultant, and trainer for the past 27 years, working nationally for both payers and providers. She is on the editorial board of Professional Case Management and has served as an expert for legal cases alleging case manager malpractice. In 1995, she was the recipient of CMSA's Case Manager of the Year award. Sandi served on the CMSA Board for nine years and was the 2000-2001 President.



## Continuing Education Credit

This continuing nursing education activity was approved by the American Association of Occupational Health Nurses, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation. AAOHN Approval Code: 37-302-2. 14 contact hours for nurses have been approved.

## Fee

\$375 if registration and payment are received by November 6; \$400 thereafter. Fee includes review material for both days. Group discounts for three or more people who register and use the same form of payment: \$337.50, if registration and payment are received by November 6, 2017; \$360 thereafter.

SR-AHEC requires full payment for all registrations prior to the program date. We no longer accept purchase orders or supervisor's approval signatures in lieu of payment. Access to workshop materials and handouts cannot be released until payment is received. Early and regular rates will be determined by the date of receipt.

## Substitutes/Refunds/Transfers

Participants who register for the program and are not able to attend, may:

- Send a substitute;
- Cancel 48 business hours before the program and receive a voucher for 100% of the registration fee for use at a future SR-AHEC program; or
- Cancel 48 business hours before the program and obtain a refund for 70% of the registration fee.

Cancellations less than 48 business hours before the program are non-refundable. Participants who register for a program and do not attend will forfeit the full amount of the program registration fee.

## Contact

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Administrator of Nursing, Allied & Public Health Continuing Education  
910-678-7216 / [andrea.novak@sr-ahec.org](mailto:andrea.novak@sr-ahec.org)

For information on program registration, call 910-678-7226.



Facebook: <https://www.facebook.com/srahec.nurseCE/>



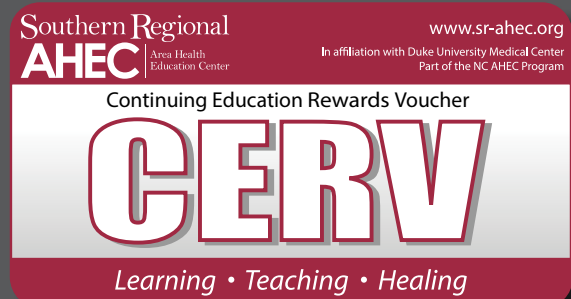
Twitter: @SRAHECNU



LinkedIn: <https://www.linkedin.com/groups/7412009>

## Earn \$35 toward a future program... Get Your CERV Card Today!

Would you like \$35 toward one of our programs? It's yours with your Continuing Education Rewards Voucher (CERV). When you attend your next program with us, you will receive a CERV card. Bring it with you each time you attend a program and one of our continuing education staff members will initial it for you. After you have attended five programs, your card can be redeemed for \$35 toward a \*future program. It's just our way of saying, "thanks" to great customers, like you!



\*Not redeemable for CME series or contract programs and must be initialed by SR-AHEC personnel at current program.

# Registration Form

Form may be duplicated.

**Prep Course for Case  
Management Certification**  
CASCE #52518/ NU171114

**Phone:** 910-678-7226 **Fax:** 910-323-0674

**Online:** <http://www.aheconnect.com/ncahec/eventdetail.aspx?EventID=52518>

**Mail:** SR-AHEC, Attention Registrar, 1601 Owen Drive, Fayetteville, NC 28304

Circle one: Dr. Mr. Mrs. Ms.

Name \_\_\_\_\_ Last 4 digits of SS# \_\_\_\_\_

Certifications/Degrees \_\_\_\_\_ Specialty Area \_\_\_\_\_ Are you an NCC? \_\_\_\_\_

Employer \_\_\_\_\_ Job Title \_\_\_\_\_

Work Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

Home Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

Phone (work) \_\_\_\_\_ (home) \_\_\_\_\_

A valid email address is needed for program communications. The secondary email will only be used if your primary email replies as "undeliverable."

Email (primary) \_\_\_\_\_ (secondary) \_\_\_\_\_

Do not send email announcements of upcoming SR-AHEC programs.  Do not share my information with participants and/or exhibitors.

Special Needs / Food Allergies \_\_\_\_\_

## Payment Information

Check (Make payable to SR-AHEC)

Mastercard / Visa # \_\_\_\_\_ Expiration Date (mm/yy) \_\_\_\_\_

Name on Card \_\_\_\_\_ Signature \_\_\_\_\_

*The handouts for the program will be provided online through MyCE located on the SR-AHEC website: [www.sr-ahec.org](http://www.sr-ahec.org). Early registration is encouraged, as full access instructions will be sent with registration confirmation via e-mail.*

*For Continuing Education References concerning inclement weather, tobacco-free campus and ADA requirements, please go to: <http://sr-ahec.org/ContinuingEd/CE.html>*

**Office Use Only:** Check Auth # \_\_\_\_\_ Date \_\_\_\_\_ From \_\_\_\_\_ Amount \$ \_\_\_\_\_

SR-AHEC.org  
1601 Owen Drive • Fayetteville, NC 28304  
(910) 678-7226

Southern Regional  
**AHEC** | Area Health  
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