



The Leadership Academy: Growing Nurse Leaders



Thursday

May 18, 2017

8 a.m. - 4 p.m.



Wingate Hotel
4182 Sycamore Dairy Rd
Fayetteville, NC 28303



In affiliation with Duke University Medical Center
Part of the NC AHEC Program

Target Audience

All nurses.

Program Description

Being an effective leader in today's healthcare climate requires skills that facilitate positive outcomes for both patients and employees. This one day seminar will explore concepts and topics that will take your leadership skills to the next level of performance and effectiveness. You will learn:

- Your predominant leadership style
- How to increase your leadership skills
- Strategies for effective communication
- Conflict resolution skills
- How to deal with difficult employee behaviors
- How to gain and maintain the respect of staff/co-workers

Real-life situations/scenarios will be included in this interactive seminar. Come prepared to learn...leave prepared to Lead!

Outcome

- Identify characteristics of an effective leader; and
- Utilize the skills and knowledge from the activity to enhance your leadership abilities.

Agenda

7:30 a.m. - 8 a.m.	Registration/Coffee
8 a.m. - 9:45 a.m.	Nurse Leader Attributes/Requirements
9:45 a.m. -10 a.m.	Break
10 a.m. - 12 p.m.	Leadership Styles Leadership vs Management Conflict Resolution
12 p.m. - 1 p.m.	Lunch (on your own)
1 p.m. - 2:15 p.m.	Strategies for managing difficult behaviors How to provide effective verbal/written feedback
2:15 p.m. - 2:30 p.m.	Break
2:30 p.m. - 3:45 p.m.	Decision-Making Skills Strategies for delegation/Assignment Making Legal Considerations for Charge Nurse
3:45 p.m. - 4 p.m.	Wrap-up Discussion

Speaker

Pam Collins, MSN, RN-BC, CMSRN, Service line educator at CMC-Mercy Hospital, and Independent Nurse Consultant, Rock Hill, SC.

Fee

\$145 if payment and registration is received by May 11, 2017, \$155 thereafter.

Group Discounts available for 3 or more registering together at the same time on one form of payment \$130 per person if paid by May 11, \$140 per person thereafter.

SR-AHEC requires full payment for all registrations prior to the program date. We no longer accept purchase orders or supervisor's approval signatures in lieu of payment. Access to workshop materials and handouts cannot be released until payment is received. Early and regular rates will be determined by the date of receipt.

Credit

CNE: 6.5 contact hours will be awarded to participants who attend 90% of this event.

Southern Regional AHEC is an approved provider of continuing nursing education by the North Carolina Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.

At this time, speakers and planners have no conflicts or relevant relationships to disclose. If any are identified, they will be announced at the beginning of the activity.

Substitutes/Refunds/Transfers

Participants who register for the program and are not able to attend, may:

- Send a substitute;
- Cancel 48 business hours before the program and receive a voucher for 100% of the registration fee for use at a future SR-AHEC program; or
- Cancel 48 business hours before the program and obtain a refund for 70% of the registration fee.

Cancellations less than 48 business hours before the program are non-refundable. Participants who register for a program and do not attend will forfeit the full amount of the program registration fee.

Contact

Andrea Novak, PhD, RN-BC, FAEN
Andrea.Novak@sr-ahec.org / 910-678-7216

For information on program registration, call 910-678-7226.

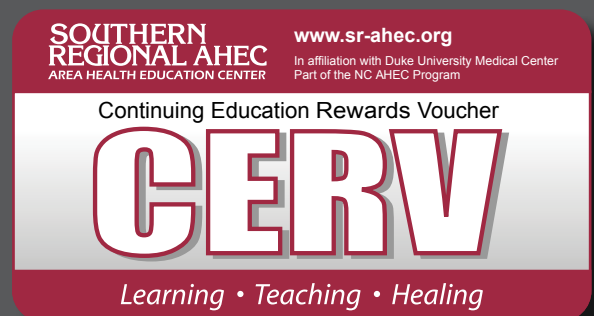
Upcoming Programs

2nd Annual Patient Centered Care for the Older Adult	May 16
Legal Aspects of Documentation in Nursing	May 19
The Diabetic Foot	May 23
Pediatric Traumatic Brain Injury (TBI)	June 23

For additional upcoming events check out our website at SR-AHEC.org

Earn \$35 toward a future program... Get Your CERV Card Today!

Would you like \$35 toward one of our programs? It's yours with your Continuing Education Rewards Voucher (CERV). When you attend your next program with us, you will receive a CERV card. Bring it with you each time you attend a program and one of our continuing education staff members will initial it for you. After you have attended five programs, your card can be redeemed for \$35 toward a *future program. It's just our way to saying, "thanks" to great customers, like you!



**Not redeemable for CME series or contract programs and must be initialed by SR-AHEC personnel at current program.*

Registration Form

Form may be duplicated.

The Leadership Academy
CASCE #50547 / NU170518

Phone: 910-678-7226 **Fax:** 910-323-0674

Online: <http://www.aheconnect.com/ncahec/eventdetail.aspx?EventID=50547>

Mail: SR-AHEC, Attention Registrar, 1601 Owen Drive, Fayetteville, NC 28304

Circle one: Dr. Mr. Mrs. Ms.

Name _____ Last 4 digits of SS# _____

Certifications/Degrees _____ Specialty Area _____ Are you an NCC? _____

Employer _____ Job Title _____

Work Address _____ City _____ State _____ Zip Code _____

Home Address _____ City _____ State _____ Zip Code _____

Phone (work) _____ (home) _____

A valid email address is needed for program communications. The secondary email will only be used if your primary email replies as "undeliverable."

Email (primary) _____ (secondary) _____

Do not send email announcements of upcoming SR-AHEC programs. Do not share my information with participants and/or exhibitors.

Special Needs / Food Allergies _____

Payment Information

Check (Make payable to SR-AHEC)

Mastercard / Visa # _____ Expiration Date (mm/yy) _____

Name on Card _____ Signature _____

The handouts for the program will be provided online through MyCE located on the SR-AHEC website: www.sr-ahec.org. Early registration is encouraged, as full access instructions will be sent with registration confirmation via e-mail. For Continuing Education References concerning inclement weather, tobacco-free campus and ADA requirements, please go to: <http://sr-ahec.org/ContinuingEd/CE.html>

Office Use Only: Check Auth # _____ Date _____ From _____ Amount \$ _____

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