



Late Arrival Policy Effective 9/1/2021

Our staff aims to make your visit a pleasant experience. In an effort to ensure quality health care and minimize your wait time, our office has implemented a late arrival policy.

If a patient is more than **10** minutes late for an appointment, the appointment will need to be rescheduled. This is to ensure patients who arrive on time do not wait longer than necessary. You may be given the option to wait for another appointment time on the same day if one is available. We will try to accommodate late arrivals if possible, but cannot guarantee same day appointment availability.

New patients are encouraged to arrive 20 min prior to their appointment time to fill out any paperwork. If a new patient arrives after their scheduled appointment time, the new patient will be rescheduled.

We truly appreciate your patience, understanding and compliance to this policy. We look forward to serving you. Please address any question or concerns to the Practice Administrator, Delano Miller at 910-678-0100.